



Welcome to **Fort Greely, Alaska**

"Home of the Rugged Professional"

Welcome!



Welcome to the “Home of the Rugged Professional!” We hope this handbook will ease your transition to Fort Greely and help you enjoy your new home in Interior Alaska. This guide will help answer many of the questions you have about our community. Fort Greely is an incredible place to work, live and play. The area is full of exciting adventures waiting for you to enjoy! Just stepping out into your front yard can lead to an encounter with the local wildlife, such as moose or fox. Alaska’s natural beauty surrounds us, whether it is a snow-capped mountain or the Northern Lights dancing across the night sky.

We hope that you find the Fort Greely and Delta Junction communities to be the “Friendly Frontier,” as it is known to visitors and locals alike. The time you spend here will turn to fond memories and life-long friends. To ensure the best possible transition for you and your family please take the time upon your arrival to visit our installation service providers like Army Community Services, Family and Morale, Welfare and Recreation, Military Family Life Consultants, Equal Employment Opportunity, Education Center, North Haven Communities for housing services and so much more. There are many effective services available to Soldiers and family members alike that will ease transition, sustain healthy living, and posture you and your family for a great tour.

Once again, on behalf of Fort Greely and the Delta Junction community, “Welcome to the Interior of Alaska!”

Brian A. Speas
LTC, SF
Commanding

Did you know?

Fort Greely, “Home of the Rugged Professional” is a remote installation and supports the Ground-based Midcourse Defense System. It is situated 100 miles south-east from Fairbanks and roughly 340 miles north-east of Anchorage traveling through Glenallen. Driving to Fairbanks, from Fort Greely, is a one and a half to two and a half-hour drive depending on the weather and road conditions. The closest stop-light is 106 miles north. Cell phone signal and radio reception is sparse. Always have plenty of supplies on hand should you or your family run into changing weather conditions in any season that would otherwise strand unprepared travelers.

There is very little shopping in the immediate Delta area. Most people travel to Fairbanks to do the majority of their shopping. Many also find that looking online for desired products and purchases from vendors that offer free shipping can be extremely beneficial.

In the winter temperatures can reach 60 below zero and colder for an extended period of time. When temperatures do warm up, we often have what is called “black ice” and can make travel treacherous.

Being situated between two mountain ranges, it is breathtakingly beautiful but can be extremely windy during both winter and summer. Wind speeds can reach over 80 miles per hour.

Wildlife, including moose, fox and more, can be found wandering the cantonment area. Moose in the housing area are a frequent occurrence. Feeding, disturbing or otherwise harassing the



**USAG Fort Greely, Alaska
Garrison Commander
LTC Brian Speas**

Welcome to Fort Greely, Alaska

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IMCOM

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Alaskan wildlife is against the law.

During summer Alaska has extended daylight hours, almost 24 hours of continuous light occurs during the month of June. Some residents find it useful to cover their windows with black-out curtains in order to sleep better at night. Winter brings less daylight. In December there is approximately three hours of a soft dusk-like light. Vitamin D supplements and regular monitoring of your Vitamin D levels may be required/recommended by your doctor.

Your car will need to be winterized with a battery blanket, block heater, oil pan heater and extreme temperature coolant. For wintertime, it is advisable to carry a winter survival kit that has enough supplies and gear for everyone traveling with you in your vehicle. If you have an extra set of tires and rims for your vehicles it's a good idea to bring them.

There is a Garrison Aid Station on Fort Greely for military members for minor problems and a medical clinic in Delta Junction. Any major health care issues or emergencies are handled in Fairbanks or Basset Army Hospital on Fort Wainwright with an approximate drive time of one and a half to two and a half-hours depending on the weather and road conditions. Delta Junction/Fort Greely is not the place to be if either you or your family members have health problems or are enrolled in Exceptional Family Member Program, again our medical care is extremely limited. There is a dental clinic in Delta Junction as well as

a veterinary service. The veterinary services are limited and most major care is handled 100 miles north-west in Fairbanks.

There is a middle school on Fort Greely, an elementary school and high school in Delta Junction. Buses pick up the children and transport them to the appropriate place. School is not in session when temperatures reach 50 below zero and colder.

Fort Greely Family and Morale, Welfare and Recreation offers services to families through a physical fitness center, swimming pool, auto skills shop, a wood shop, outdoor recreational activities and training and equipment rental. FMWR opened a new Aurora Community Activities Center in November of 2011 which includes a bowling alley, gaming room, snack-bar, beverage bar movie programming and meeting rooms.

There is a Child Development Center on Fort Greely which provides full day and hourly care services. It offers a variety of programs for all age levels to include a separate Youth Services building for older children.

There are other services on Fort Greely as well. An education center with a computer lab, a small AAFES Post Exchange, a small, but well stocked DeCA Commissary and a United States Post Office.

Privatized housing through North Haven Communities is available on post for those who qualify. The current qualification for housing at Fort Greely is that the individual must work on the installation and be able to show orders or proof of employment.

North Haven Communities has an active Facebook page: www.facebook.com/northhavenatfortgreely and an informative website at www.nhcalaska.com. There you will find information on NHC's pet policy, home styles with or without garages, wait times and more. Housing on the installation comes complete with major appliances like clothes washer and dryer, dish washer, stove/oven and refrigerator. Storage is extremely limited and in some cases outside storage is not heated. Rentals and home sales outside off the installation are handled by the local realty companies. Telephone, cable and internet is available in housing on the installation (standard rates, contracts, and fees per agency apply).

Dining is limited in the area. There are a few local restaurants downtown in Delta Junction and a Dining Facility, The Launch Room, on the installation. Currently the DFAC is not open on the weekends. The Aurora Community Activity Center has the Chinook Grille that offers pizza, sandwiches, soups, salads, friend chicken and more. Operational hours for the Chinook Grille vary depending on the season.

Delta Junction has a city hall, a library that is open 7 days a week, a grocery store, several gas stations & churches, a flower shop, a business supply, two building supplies, hair salons, trooper outpost, ball fields, skating and hockey arena, city park, and a sports/souvenir-type store. There is also the courthouse, visitor's center, a co-op and a drive-in diner that is open during the summer.

Emergency Services...



EMERGENCY: CALL 911

Healthcare

Health care in the Fort Greely Alaska (FGA) community could be compared to that experienced during a hardship tour. Fort Greely is and should be considered a remote and isolated installation.

Health services at Fort Greely have limited resources to deal with emergencies and routine care of residents. An ambulance service staffed by qualified emergency medical technicians and paramedics is maintained by the City of Delta Junction and the FGA Fire Department maintains 24/7 emergency medical technicians with Advanced Life Saving skills. There is no provision made for highly specialized treatment. People with problems requiring regular and continuing attention of medical or psychiatric specialists will not find such care at Fort Greely. Serious medical problems should be addressed and resolved before moving to Fort Greely. The Fairbanks community, which is 100 miles away and includes Fort Wainwright, does have an abundance of medical services.

Routing of 911 emergency calls

If calling from a commercial phone on Fort Greely, the 911 call will go directly to the Fort Greely emergency dispatch center. Tell

the dispatcher the nature of your emergency and your location. Stay on the line until directed otherwise by the dispatcher.

If calling from a cellular phone on Fort Greely, the 911 call goes to the North Pole/Fairbanks regional emergency dispatch center. You must tell the dispatch that you are located on Fort Greely; North Pole will transfer your call to the Fort Greely dispatch center. Tell the dispatcher the nature of your emergency and your location. Stay on the line until directed otherwise by the dispatcher.

If you are calling from a commercial or cellular phone from off-post in the Delta Junction area, the 911 call will go to North Pole/Fairbanks regional emergency dispatch center. Tell the dispatcher the nature of your emergency and your location. Stay on the line until directed otherwise by the dispatcher.

911 Hang-ups: If you inadvertently dial 911, DO NOT hang up the phone. Wait for the dispatch center to answer the phone and explain to the dispatcher that you mistakenly dialed 911. The 911 system has caller/location ID; the dispatcher will attempt to contact you, and will dispatch emergency services if unable to do so.

Fort Greely Fire and Emergency Services responds to all fire and medical emergencies

on Fort Greely. Medical emergencies are transported to Fairbanks Memorial Hospital or Bassett Army Community Hospital for medical treatment.

Fort Greely Fire Department

Building 504, First Street
Emergency calls dial: 911
Fire Chief: (907) 873-4625
Fire Inspector: (907) 873-3471
Greely Dispatch: (907) 873-FIRE (3473)

Fort Greely Police Department

Building 663, First Street
Emergency calls: 911
Greely Dispatch: (907) 873-COPS (2677)
Police Operations: (907) 873-9127

Fort Greely Aid Station

Fort Greely does have an aid station staffed by a Physician Assistant (PA) who provides medical care for all active duty service members. This includes non-emergent injuries, physicals, immunizations, some medications. The Garrison Aid Station is the first step. Once seen here a referral to specialty care providers can be given if needed. The hours of operation are Mon-Fri: 8 a.m. - 4 p.m. with sick call hours being



from 8 a.m. to 11:30 a.m. The Aid Station PA sees all military beneficiaries at the Delta Family Medical Center Mon-Wed: 1 - 4 p.m. You must call 907-895-5100 to make an appointment.

Circuit Riders

The Circuit Rider OB/GYN arrives at the Delta Family Medical Center in the DoD Office every third Wednesday of the month. To schedule an appointment call Bassett Army Community Hospital at 907-361-4000. The Circuit Rider Pediatrician arrives at the Family Medical Center in the DoD Office every third Thursday of the month. To schedule an appointment call 895-5100. This service is for the military and their dependents.

Delta Family Medical Center

Mile 267.2 Richardson Hwy
Delta Junction, AK
Tel.: (907) 895-5100
Mon – Thu: 8:30 a.m. – 5:00 p.m.
Fri: 8:30 a.m. – Noon
Delta Family Medical Center provides family practice medicine in adult, adolescent, pediatrics, gynecology, & limited obstetrics and is operated by Dr. Raymond Andreassen, D.O. The Delta Family Medical Center does

not provide emergency care or after-hours care. If required, medical emergencies are transported to Fairbanks Memorial Hospital by Delta Medical Transport.

Delta Junction Public Health Center

Jarvis Office Center Room 210
2857 Alaska Hwy
Mon. - Fri. 8:30 a.m. to 4:30 p.m., closed from Noon to 1 p.m. (Hours are subject to change)
Tel.: (907)895-4291/4292
Fax: (907) 895-4264
Appointments are recommended. If the Delta Public Health Nurse is not available please call the Fairbanks Regional Public Health Center at 1-800-478-1777. Fee for Service on a Sliding Scale. No one is denied if unable to pay. Services provided for Delta Junction, Fort Greely, Dot Lake and Healy Lake

Services Available:

- Well Child Screenings – Immunizations
- Growth/Development Screenings & Counseling
- Iron Level Checks
- WIC Referrals
- Vision and Hearing Screening
- Tuberculosis Screening

- Blood Pressure Screening
- Adult Immunizations: TB, Flu and Pneumonia
- Vaccination Information on Adult Hepatitis A & B
- STD Screening & Treatment
- HIV Counseling and Referral
- Pregnancy Testing - Prenatal Counseling
- Family Planning Counseling & Supplies for qualifying clients
- Emergency Contraception Available
- Home Visits for Children and Elders
- Health Education
- Medicaid Travel Assistance
- Assistance with Community Resources

Timbercrest Dental

2270 Nistler Rd
Delta Junction, AK
Mon-Thurs: 8:00 a.m. - 4:00 p.m.
Fridays: 8:00 a.m. - 3:00 p.m.
Tel. 895-4274
Timbercrest Dental provides routine and preventative care, restorative dentistry and major treatment services including bridges, crowns, full dentures, implants, root canals, veneers and more. Timbercrest Dental is operated by Dr. Paul Anderson, DDS.

Emergency Services continued...

Arctic Chiropractic

2855 Alaska Hwy
Delta Junction, AK
Tel. (907) 895-5055

Located throughout the state of Alaska, the leading health professionals at Arctic Chiropractic are dedicated to helping you achieve your wellness objectives. The Delta Junction Arctic Chiropractic office is operated by Dr. Jamie, McNabb, DO. Please call for an appointment and office hours.

Delta Veterinary Clinic

1771 Richardson Highway
Tel. 907-895-5060

Delta Veterinary Clinic is operated by Dr. Clint Crusberg, DVM Please call for an appointment and office hours.

Alaska State Troopers

Located in the Jarvis West Business Center
PX Box 465

Delta Junction, AK

Emergency calls: 911
Tel. 907-895-4800

Services provided include preserve public peace; protect life, property, and wildlife resources, perform criminal, traffic, and wildlife enforcement patrols and investigations, manage and perform search and rescues (SAR), transport prisoners, provide support to rural law enforcement entities, and conduct public education in safety and injury prevention.

The Alaska State Troopers, under the Alaska Department of Public Safety, provide the

only law enforcement in the Delta area. The Delta post includes four State Troopers and one Fish & Wildlife Protection Trooper. Their website, <http://dps.alaska.gov/ast/contacts.aspx> has plenty of useful information to include division links to the Bureau of Investigation, Bureau of Highway Patrol, Public Information Office, AST Academy and Wildlife Troopers. The site also contains information on handgun permits, crime prevention, and road condition reports.

Most routine cases are handled by the District Court in Delta Junction, where visiting judges from Fairbanks share the bench with the local magistrate. The more serious crimes are referred to the Superior Court in Fairbanks.

Volunteer Fire Departments

The City of Delta Junction and the surrounding areas are served by two volunteer fire departments and a volunteer rescue squad. The City fire department volunteers include several cadet 'apprentice' firefighters. Rural Deltana Volunteer Fire Department volunteers have two stations, one in the Clearwater area and one in Big Delta.

The local fire departments have mutual aid agreements with Fort Greely, Alyeska Pipeline Service Company at Pump Station 9, and the Alaska Department of Natural Resources, Division of Forestry in Delta.

Other Medical Services

Bassett Army Community Hospital is a full service medical facility located at Fort



Wainwright, near Fairbanks. The nearest hospital with an emergency room to Fort Greely is at Bassett Army Community Hospital, almost two hours from the installation.

Bassett Army Community Hospital (for authorized Military and Military Family Members)

Medical Care:

Bassett Army Community Hospital is located on Fort Wainwright.

Emergency Room Tel.: (907) 353-5143/5144

Appointment Hotline Tel.: (907) 353-4000

Toll Free: (800) 626-7454

Dental Care:

Dental Care is available at Fort Wainwright at either the hospital clinic or Kamish Clinic.

Hospital Clinic Tel.: (907) 353-5143/5144

Kamish Clinic Tel.: (907) 353-2917

Medical Referrals

Medical referrals for Tri-care enrollees are handled by United Healthcare Military West at Bassett Army Community Hospital. The phone number to make appointments at Bassett Army Community Hospital is (907) 361-4000. The phone number to the VA Clinic is (907) 361-6370. If you require more information on the Bassett Army Community Hospital please visit their website at www.alaska.amedd.army.mil.

At a glance...



A brief history of Fort Greely...

Fort Greely was established as the Army Air Corps Station 17, Alaskan Wing, of the Air Transportation Command in 1942. It served as a refueling point for aircraft sent to the Soviet Union (now Russia) under the Lend-Lease Program.

After World War II, it was immediately placed in an inactive status. However, it was maintained by the Civil Aeronautics Authority for civilian use.

In 1948, the air station was reactivated as the United States Troops, Big Delta Alaska and was the home of the Army Arctic Training Center. It was designated as Fort Greely in 1955 in honor of Major General Aldolphus Washington Greely, after the inactivation of the original Fort Greely in Kodiak, Alaska.

Fort Greely has a proud history. Because of its location and environment, it has been the site for cold-weather training and testing of operations and equipment through the past half century. Until the late 1990's, its primary tenant units included the Cold Regions Test Center and the Northern Warfare Training Center.

In 1995, Fort Greely underwent Base Realignment and Closure (BRAC). Most of the lands associated with Fort Greely were

transferred to the operational control of US Army Alaska.

In 2001, Fort Greely was partially removed from the BRAC list, in order to support the nation's strategic objective of missile defense. Today, Fort Greely proudly serves as the primary support base for a host of tenants that support the Ground-based Midcourse Defense (GMD) initiative.

A brief history of Delta Junction...

Delta Junction, known as the end of the Alaska Highway, is the nearest town about five miles north of Fort Greely. The name "Big Delta", as it is currently used, refers to the residential and farming community located near where the Delta River joins the Tanana River, about nine miles north of Delta Junction.

Delta Junction, once called Buffalo Center, is the city itself. Its city limits encompass about an eight-mile radius and a population of about a thousand people. The area surrounding it is called Deltana, and there are other various outlying areas. The Clearwater area is located about 10 miles east of Delta Junction, and the Agricultural Project is even further east, where thousands of acres are farmed. The Tanana Loop area is also farmland.

The early history of Delta Junction is tied to

www.greely.army.mil

the Richardson Highway from the days of the Yukon Gold Rush in the 1890's. The highway was built over a trail from the port of Valdez to Eagle on the Yukon River, so that Americans would not have to pass through Canada to reach the gold camps in the middle Yukon River area.

While In-Processing...

If you are a Soldier with the Alaska Army National Guard you will in-process with the 49th Missile Defense Battalion. They will help you with quarters assignment, layout of the installation, Family Assistance Center, Education Center, and more. They will also assist you in setting up times to meet your new chain of command and the specialized components within. It can be chilly at any time in the Interior of Alaska and bitterly cold during the months of October through March. Make sure you and your family dress appropriately in clothing layers made predominantly of wool and a synthetic wicking material. When in doubt remember that, "cotton kills."

If you are a DoD Civilian or Active Duty member checking in with the Fort Greely Garrison or various tenant units your in-processing may vary slightly from one to

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the next. You will check in with all of the facilities on the garrison to include Automated Time, Attendance, And Production System (ATAAPS), Military and Family Life Consultant, Army Substance Abuse, Lodging, Army Community Services, Housing Office, Post Office, Visitor Center, Transportation and more. You will also be assisted in setting up times to meet your chain of command and the specialized components within.

Living and surviving in Alaska means getting outdoors and enjoying all the beauty that surrounds you. It also means being prepared and knowing your surroundings and what to do in the event of an emergency. To prepare you for your new environment we have included some links below that will take you to the most updated information available. It is highly recommended that you browse through each of these linked websites to get a real feel of where you and your family are headed. Alaska is breathtaking state. The more you know the better you and your family will be prepared.

It's good to know that driving in Alaska is different than driving in the lower 48. It takes a little more finesse and adaptability. However,

as with most states Alaska's motor vehicle laws and regulations are subject to change. The best place to check for updates is through the Alaska Division of Motor Vehicles at www.doa.alaska.gov/dmv. Every person who operates a motor vehicle on Alaska roads/streets, highways or other public property must have a valid Alaska driver's license or permit unless an exemption applies. For military personnel, your home state, non-commercial license is valid while you are active duty and you choose to maintain residency in another state. U.S. government personnel operating a government vehicle on official business are exempt from the Alaska driver's license requirement. Civilians in Alaska longer than 90 days must obtain an Alaska driver's license. If you decide to become an Alaska resident you have 30 days in which to obtain an Alaska license.

The Delta Junction State Department of Motor Vehicles Office is located at Mile 1420 Alaska Highway. Their office hours are Tues. - Fri. from 1 p.m. to 6 p.m. and Saturdays from Noon to 5 p.m. All driving tests are by appointment only. Contact the DMV at (907) 895-4424.

Winter roads are an extreme challenge and road conditions change rapidly from one

mile to the next so SLOW DOWN. Increased speeds and slamming on the breaks causes countless accidents and deaths every year. Front-wheel and four-wheel drive vehicles with studded snow tires can help reduce the dangers, but by no means replaces common sense and awareness of your surroundings and the road conditions. For rear-wheel drive, center extra weight, such as sandbags, on the rear axle helps with sliding and traction. You should always, always, ALWAYS carry emergency supplies like blankets, food, water, flares, a small shovel, first aid kit and candles in your vehicle(s). If you have extra tires/rims and the room keep them on hand.

Clear vision also helps reduce accidents and perils. Take a few extra moments prior to your travel and let your vehicle warm up and clear any snow or ice that may impair your ability to see and be seen. It is a good idea to drive with your headlights on at all times.

Proper maintenance of your vehicles should be a primary concern. A well-running vehicle may mean less time stranded on the side of the road. Vehicles will need to be winterized prior to the onset of colder months. In the back of this book there is a document, provided by the University of Alaska Fairbanks, that contains



detailed information and a cost estimate for winterizing your vehicle.

Summer driving poses its own hazards. Tourism is big in Alaska and so are the vehicles. Often times, traffic is impeded by large motor homes and trucks with trailers hauling heavy, slow loads. Drive defensively and expect frequent stops. Be on the look out for motorcyclists and bicyclists - they are in abundance - and difficult to see. The long, warm days also signal increased road construction. Watch out for workers on the road, change in traffic patterns and decrease speeds. Fines double in construction zones.

We are surrounded by some of the most profound and aesthetically pleasing scenery ever to be viewed. The breathtaking landscape is rich with wildlife of all shapes and sizes. The Interior is home to big game, small game, fur bearers, fish, amphibians and birds. The Alaska Department of Fish and Game, National Park Service and Bureau of Land Management offer complete, detailed information about the surrounding areas so whether you are a big game hunter or hunting for the perfect camera shot be sure to check out the following websites:

www.nps.gov

www.wildlife.alaska.gov
www.blm.gov

Fort Greely and Delta Junction are in the very midst of wilderness so it is not unusual for wildlife, big and small, to wander through town, the installation or your backyard. It is important to keep birdseed, pet food and garbage out of reach of bears and other wildlife. It is illegal to feed the wildlife and heavy fines may be issued by the Alaska Department of Fish and Game (Alaska Statute 5 AAC 92.230).

Public transportation is not available on the installation and taxi service in Delta Junction is limited. The Fairbanks and North Pole area have Metropolitan Area Commuter System or MACS. For their bus transportation schedule visit their website at www.co.fairbanks.ak.us/Transportation.

If you plan on traveling throughout Alaska during your tour it's a good idea to keep an up-to-date copy of The Milepost on hand or download the mobile app for iPad and Android phones at www.milepost.com.

Get an idea of the local businesses and the services they provide by visiting the Delta Junction Chamber of Commerce at: www.deltachamber.org

The City of Delta Junction website contains information on city government, a photo www.greely.army.mil

gallery of the area and links to information on the Post Office, Fire Department, Alaska State Troopers, medical facilities, city landfill, library, education opportunities, local parks, churches, clubs and organizations, local job announcements and maps. All of this information can be found here: www.ci.delta-junction.ak.us

If you want to get a jump on finding employment in the area the State Department of Labor website can be very useful www.jobs.state.ak.us. They are located at the Fairbanks Job Center, 675 Seventh Ave. Station D; Fairbanks, AK 99701. They can be reached by phone at (907) 451-5967 or by fax at (907) 451-2919. Another great resource for employment in the local area is www.usajobs.gov.

There is one elementary school and one high school in the City of Delta Junction. The middle school is located on Fort Greely. The link to the Delta-Greely School District is below and it has plenty of information to get your family on track for a great education: www.dgsd.k12.ak.us/pages/Delta_Greely_School_District

Once you get the hang of things you'll want to get out and go exploring. Traveling to Fairbanks for supplies and entertainment may become a routine event. Fairbanks has some of the accommodations and amenities you and your family may be used to. Fairbanks is an

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Sights & Services...



ethnically diverse community with a moderate military presence. Useful websites to help plan your trip to Fairbanks are listed below:

www.co.fairbanks.ak.us/ - This site offers the official page of Fairbanks North Star Borough. Here you will find information on Fairbanks general elections, air quality reports, emergency operations, and Borough news.

www.explorefairbanks.com - If you are looking for things to do in the Fairbanks area and beyond this is the site for you. It lists upcoming events, things to do, where to stay, shopping and dining and the tools you need to plan your trip.

www.fairbankschamber.org - This site offers Fairbanks business directories, special offers, job postings and more.

www.fairbanks-alaska.com/ - Looking for low-cost entertainment and activities? This site makes it easy. Educational and entertaining information await you at your leisure.

www.cometofairbanks.com - Broken down into three sections: Travel, Relocate and Business this site offers more information to help make the most of your visit.

AAFES Gas Pump (Bldg. 602)

Self-Serve, 24 hours daily

Four pump stations dispense unleaded regular gas and diesel fuel. The pumps accept Visa, Master credit and debit cards

and Military Star card.

AAFES Troop Store (Bldg. 601)

Mon. – Fri.: 8 a.m. – 7 p.m. (subject to change)

Saturday/Sun Closed

Tel. (907) 869-3293

Shopping at the Fort Greely AAFES Troop Store is authorized only to personnel on active duty, retired, reserved military, DoD civilians and contractors (with limitations).

The Troop Store sells clothing items, housewares, CD's, DVD's, movie rentals electronics, alcoholic beverages, snack and other food items, and small gifts. Products sold at AAFES stores at Eielson Air Force Base and Fort Wainwright may be ordered and picked up at the Fort Greely Troop Store.

Army Substance Abuse Program (ASAP) (Bldg. 702)

Mon. – Fri.: 7:30 a.m. to 4:30 p.m.

Tel. (907) 873-3785

The Army Substance Abuse Program (ASAP) offers services to promote and support a healthy, drug free lifestyle through: Prevention/Education assistance to individuals or units, Civilian Employee Assistance Program (EAP), and referral services for substance abuse related problems for soldiers, DOD civilians, retirees and family members. EAP services are currently available through Fort Wainwright. An adjunct program Adolescent Substance Abuse Counseling Services (ASACS)

specifically designed for teens, ages 12-18, is also available via Fort Wainwright. Services provided by ASACS and the EAP are confidential.

Barber Shop (Bldg. 601)

Tel. (907) 505-9050

Walk-ins and by appointment

Thu. Noon to 5 p.m.

Sat. 10 a.m. to 4 p.m.

Chapel (Bldg. 845)

Tel. (907) 873-2476/9827/4397

Fax (907) 873-2477

Sundays:

Sunday School (All ages), 10:00 a.m. to 10:45 a.m.

General Protestant Worship Service, 11:00 a.m. to Noon

Children's Church (Ages 4 years to 6th Grade), 11:15 a.m. to Noon

Wednesdays:

Protestant Women of the Chapel (PWOC), 6:30 p.m. to 8:30 p.m.

Tues., Wed., and Thurs.:

Girl Scouts, 4 p.m. to 6 p.m.

Thurs.:

Boy Scouts, 6 p.m. to 8 p.m.

Service Support Areas:

Command and Staff Advisor

Religious Services

Rites, Sacraments and Ordinances



Religious Education
 Pastoral Care/Counseling
 Family Readiness Advisor
 Community Religious Liaison
 Spiritual Growth
 Relationship Skills Training
 Youth Program

Commissary (Bldg. 601)

Tues. 10 a.m. to 7 p.m.
 Wed. - Sat.: 10 a.m. to 6 p.m.
 Closed: Sun. and Mon.
 Tel. (907) 873-4404
 Only personnel on active duty, retired, reserve military members and DoD civilian employees and their family members are authorized to shop at the Fort Greely commissary.

**Chinook Bar & Grille (Bldg. 500)
 Tel. (907) 873-4782/4783**

The Grille features hot and cold beverages, soups & salads, sandwiches and wraps, burgers, chicken meals, subs, pizza, various side dishes and luncheon specials. The bar offers a variety of beer, wine and liquors. Hours vary, please call 873-4783

**The Launch Room (Dining Facility-DFAC)
 (Bldg. 661)**

Tel : (907) 873-4444
 Breakfast: 6 a.m. to 8:30 a.m.;\$2.50

Lunch: 11:30 a.m. to 1 p.m.; \$4.60
 Dinner: 5:00 p.m. to 6:30 p.m.; \$4.60
 Closed on weekends
 The Launch Pad is open to all military and family members, DoD civilian and contract employees. Any question about food service can be directed to Food Service Officer at (907) 873-4462

HeBrew Coffee Shop (Bldg. 602)

Tel. (907) 505-0699
 Mon. - Fri. 6 a.m. to 2 p.m.
 Coffee shop offers a variety of hot and cold specialty drinks and sandwiches.

Army Community Services (Bldg. 655)

Tel. (907) 873-4649
Programs Offered:
Relocation Readiness Program: Relocation Readiness assistance provided to Soldiers and Families to help reduce or eliminate problems arising due to frequent moves. Specialized programs and services include: individual or group counseling; sponsorship and pre-arrival information; post-move orientations; lending closet services; Military Homefront web-page can be found at www.militaryonesource.mil
Information and Referral (I&R): Strives to provide Soldiers and Families with timely, comprehensive information on both military and community resources that will assist in meeting basic needs and improve quality of life.

Outreach Services: Center based services

are supplemented with outreach to Families. The primary focus of outreach will be to deliver services to the following populations: geographically or socially isolated Families identified as needing specific outreach services; first-term Soldiers and Families; geographically separated Families; newly arrived Soldiers and Families in the community; single-parent Families, and other Soldiers and Families identified by a needs assessment.

Army Volunteer Corps: Unites all volunteers, establishing partnerships, and promoting a life-long commitment to service. This, in turn, assists in maintaining readiness, sustaining communities, and enriching lives throughout the Army.

Family Advocacy Program (FAP): The Army FAP is committed to preventing domestic violence and child abuse and neglect by providing a variety of services to strengthen Army Families and enhance resiliency. The FAP includes prevention, identification, reporting, investigation, and treatment in support of Soldiers and Families.

Employment Readiness Program: Provides employment assistance to active duty, reserve component, transitioning and retired Soldiers, Family members, and DoD civilian employees in acquiring skills, networks, and resources that will allow them to participate in the work force and develop a career/work plan.

Financial Readiness: Provides

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comprehensive educational and counseling programs in personal financial readiness. The program covers indebtedness, consumer advocacy and protection, money management, credit, financial planning, insurance and consumer issues. Soldiers receive promotion points for some classes. **Sexual Assault Response Coordinator:** Serves as the principal point of contact regarding SARC programs and is charged with collaborating with various state and national government agencies for outreach, policy, training, support and research. Advises the victim of available reporting options and informs the victim of benefits and/or limitations.

Victim Advocacy: Provides 24/7 services for victims of both sexual assault and domestic violence. Victims have access to emergency assistance, information, referrals, and ongoing support in accessing medical, behavioral health, legal, and law enforcement services on and off garrisons. Available for both restricted and unrestricted reporting.

Exceptional Family Member Program (EFMP): A mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated community support, housing, educational, medical, personnel, and respite care services to Families with special needs.

**Directorate of Emergency Services (DES)
(Bldg. 663)**

Director Tel. (907) 873-3408
Fort Greely Police Chief Tel. (907) 873-4625
Fort Greely Police Deputy Chief Tel. (907) 873-3686
Greely Dispatch Tel. (907) 873 - COPS (2677) DES is located in the basement of Building 663, across the street from the Fort Greely Fitness Center with access through the entrance on south end of the building. DES encompasses three separate divisions and one special staff function: Fire and Emergency Services Division, Law Enforcement Division, Support Services Division, and Physical Security. The following public services are provided by these divisions.

Fort Greely Fire & Emergency Services (F&ES) Division (Bldg. 111, Robin Road)
Emergency calls dial 911
Fire Chief Tel.: (907) 873-4625
Fire Inspector Tel.: (907) 873-3471
Greely Dispatch: 873-FIRE (3473)
Fort Greely Fire and Emergency Services responds to all fire and medical emergencies on Fort Greely. Medical emergencies are transported to the Delta Medical Transport Service, if required, for further care at the nearest full service hospital. The closest full service hospitals are at Fort Wainwright and Fairbanks Memorial Hospital. F&ES provides structural and wildland firefighting, aircraft rescue, fire prevention and education, HAZMAT response, and emergency medical services.

Fort Greely Law Enforcement (LED) Division
Common Access Card (CAC) & DoD ID Card Services
Visitor Center (Bldg. 556)
Big Delta Avenue (Main Gate)
Mon—Fri 6 a.m. to 3 p.m. (by appt only)
Tel.: (907) 873-3660
Please call the Visitor Center for more information or to make an appointment

Traffic Enforcement
(Bldg. 663, First Street)
Emergency calls dial 911
Business calls: (907) 873-9146/9134

Criminal Investigations
(Bldg. 663, First Street)
Business calls: (907) 873-4060

Weapons Registration /Vehicle Passes
Visitor Center (Bldg. 556)
Big Delta Avenue (Main Gate)
Mon—Fri 6 a.m. to 3 p.m.
Privately owned weapons (POW) are allowed on post by personnel who reside on Fort Greely. All privately owned weapons being stored in quarters must be registered within 48 hours (two working days) of purchase or of the weapon being brought onto the installation. (Special provisions will be established at a later date for those personnel in the local community bringing privately owned weapons onto Fort Greely



solely to utilize the installation skeet range.) Installation policy mandates that a copy of the registration be maintained with the weapon(s) at all times. When transporting weapons, personnel are required to travel by the most direct route to and from the main gate and the skeet range or to the skeet range from quarters and return. Weapons and ammunition must be stored separately and out of arm's reach while being transported on the installation. Weapons are not allowed to be stored in privately owned vehicles or office areas while visiting or during work on the installation. Hunting is not permitted on Fort Greely.

Documents required for weapons registration include: Common Access Card, military ID card, and/or Dependant ID required for permanent party, civilian employees and military retirees.

Support Services Division (SSD)
(Bldg. 663, First Street)

Plans Office Tel.: (907) 873-49133
Supply Office Tel.: (907) 873-9132
Administration Office Tel.: (907) 873-9160
Training Office Tel.: (907) 873-4389

SSD consists of the following functional areas: emergency response planing, supply, training, administration and police records, and the emergency dispatch. All requests for military police and traffic accident related reports occurring on the installation are processed through administration and police

records.

Physical Security (PS)
(Bldg. 501 Big Delta Ave)

Mon – Fri: 7:30 a.m. to 4:30 p.m.
Tel.: (907) 873-4120

Crime Prevention: (907) 873-4621
Physical Security is responsible for developing and implementing plans and procedures for securing government equipment, property, and facilities from the threat of sabotage, theft and pilferage, and the systematic protection of soldiers, civilians, contractors, and family members who live, work, and train at Fort Greely from the threat of terrorism.

Education Center

(Bldg. 661, Arctic Ave)
Mon. - Thurs. 9 a.m. to 2 p.m.
Tel.: (907) 873-4369

Fort Greely's education counselor assists military personnel with education support and career counseling. Services are also available to Department of Defense employees, military family members, retired military, and other authorized employees serving on Fort Greely.

The education counselor helps students determine their educational needs and refers them to the proper agency or school or college to complete their personal and professional educational goals. The education counselor also serves as a proctor during

scheduled exams.

The education counselor can help you:

- Clarify your educational and career goals
- Develop an education plan
- Review your previous transcripts for transferable credit
- Select classes to fulfill your degree or certificate program
- Show you how to transfer to other college or university programs
- Interpret the results of college placement tools
- Explore your career goals - with your interests, skills, and personality in mind
- Refer you to college and community resources that will help you succeed
- Plan strategies for your educational success

Helpful Education Websites:

www.virtualarmory.com offers information on ARNG education & ESC services.
www.GoArmyEd.com contains helpful information on tuition assistance and eArmyU)
www.GIBILL.va.gov offers assistance with VA education benefits.
www.dantes.doded.mil is a robust site with educational counselor support, distance learning, exams, training, publications and more.
www.military.com is a helpful guide to GI Bill and VA education benefits.

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Housing Services Office (Bldg. 603, First Street)

Tel.: (907) 873-4658

Mon. - Fri. 7:30 a.m. to 4:00 p.m.

All Soldiers are required to process through the Housing Services Office (HSO). If you have family members you will receive housing information and housing options. Soldiers who elect to serve a “with family members” tour are eligible to live in family housing. Privatized family housing (North Haven Communities) are generally apartment-style, two-story frame buildings. Many of the housing units have garages. Homes are either three or four bedroom units. The doors, stairs and hallways of the homes may not accommodate oversized furniture or large freezers. Appliances are provided to include washers and dryers. Please see the section, “A note on housing...” on page 18 for more information on this subject.

ICE: Interactive Customer Evaluation

Fort Greely’s Interactive Customer Evaluation (ICE) system is helping to shape the future of customer service through technology. The primary purpose of ICE, a web-based customer feedback system, is to improve Fort Greely’s customer service. Since its inception in 1998, ICE has had many upgrades to make it more user-friendly and a better feedback system. Some of the key benefits of ICE include giving leadership

timely information about service quality; improving the speed, quality, and quantity of feedback from Fort Greely customers to Fort Greely service providers; and saving money. ICE allows customers to comment on service received and get a prompt response. Customers must provide their name, telephone number, and/or email address to get a response. Managers will use the feedback to continuously review, improve, and provide the highest quality service possible. All maintenance and management of facilities, quality of life, as well as other services on Fort Greely can and will be evaluated using the ICE system. Customers can visit ICE at <http://ice.disa.mil> to share comments. If further assistance is needed, the FGA Customer Service Liaison/ICE Site Manger can be reached Monday through Friday, 7:30 a.m. to 4:30 p.m. at (907) 873-5035. Closed all federal holidays.

How does ICE work?

As a tool for the customer:

Customers can forward their comments directly to the Service Provider Manager. Customers don’t have to worry about the comment cards getting “lost.” Customers can remain anonymous if they choose, or they can give their contact information and be assured of getting a response. Customers can send comments using any personal computer. Comment cards are sent directly to the manager’s email. Service Providers can

determine where improvements are needed in their facility. Service Providers can tailor comment cards to their specific needs, add additional questions, and answer customer concerns. Post answers to Frequently Asked Questions (FAQs), answer anonymous comments and list upcoming events.

Lending Closet (Bldg. 655, East Fifth St.)

Tel.: (907) 873-3284

The Lending Closet has kitchen and household items for lending while awaiting delivery of household goods. It does not include furniture and linens.

There is a Free Room that is volunteer run/maintained and it is located in Bldg. 650. There are several items that are donated/exchanged and available for use. The Free Room is directly next to the Indoor Playground. This facility is open 24/7.

Mailing Options

U.S. Post Office (Bldg. 601, First Street)

Hours – Lobby is open daily, 24 hours.

Service Window: Mon – Fri, 10:30 a.m. to 2 p.m.

Sat: 9 a.m. to Noon

Tel.: (907) 869-3220

The Fort Greely U.S. Postal Service (USPS) Contract Post Office is located at Building 601 First Street, in the same building as the



AAFES Troop Store and DeCA Commissary. The lobby is open 24 hours a day for unlimited access to post office boxes. Post office window hours are Monday through Friday, 10:30 a.m. to 2 p.m., and Saturdays 9 am to 12 pm, except on federal holidays. The Fort Greely Contract Post Office provides a full range of mailing services that are found at a regular USPS post office. USPS customers can also use credit and debit cards for postal services and products. Incoming mail is delivered daily by truck to Fort Greely by 8 a.m.. Express mail is processed immediately. Priority and first class mail are required to be placed in the post office boxes by noon. Other classes of mail, such as catalogs, bulk mailings, etc. may be placed in the mail boxes later during that day, except during the holiday season, when mail is unusually heavy.

Outgoing mail is picked up daily after 1:45 p.m. To ensure your mail items go out the same day, items should be in the outgoing mail receptacles no later than 1:30 p.m. Alaska's long land and air transportation routes affect all classes of USPS mail. USPS patrons should not expect the normal recommended three-day priority delivery time. The only mail with guaranteed delivery is express mail. More information about USPS rates and services is available at www.usps.com.

Those new to Fort Greely and Delta Junction should note that the private national shippers like DHL, Airborne and FedEx have only limited private delivery service in Alaska. Packages from the other 49 states destined for Fort Greely, Alaska are air-shipped only to Anchorage. From there, they are delivered to the USPS mail distribution center and trucked by USPS to Fairbanks and then to Delta Junction Post Office. You must have a mailing address registered with the Delta Junction Post Office (not Fort Greely's) to pick up mail there. Only United Parcel Service (UPS) trucks its own packages to Delta Junction, via Fairbanks.

There is no FedEx delivery in Delta Junction or Fort Greely. The nearest FedEx warehouse is located in Fairbanks, AK. Please check www.fedex.com for more details.

Automotive Skills Center (Bldg. 626, East Fifth Street)

Tue. Sat. 9:30 a.m. to 6 p.m.
Tel.: (907) 873-3139
Fax: (907) 873-5663
The Automotive Skills Center offers patrons an eight bay facility with suspension lifts, machine shop, tire mounting and balancing equipment, oil-change and winterization services and trained mechanics to provide help and instruction. The program also includes a heated indoor bay car wash to remove the winter muck and summer mud.

www.greely.army.mil

Arts and Crafts (Bldg. 650, Big Delta Ave.)

Available by appointment and Saturdays from 9:30 a.m. to 6 p.m.
Tel.: (907) 873-3139
Fax: (907) 873-5663
Arts & Crafts consists of a woodshop that is equipped with a laser engraver and has all the necessary tools to complete your do-it-yourself project.

Aurora Community Activity Center (CAC) (Bldg. 500, Arctic Ave)

Mon. - Thurs. 11:30 a.m. to 8 p.m.
Fir. - Sat. 11:30 a.m. to 10 p.m.
Sundays 9 a.m. to 4 p.m.
The Aurora Community Activity Center (ACAC) has a little bit of something for everyone. It hosts many family-friendly, community and organizational events throughout the year. The ACAC is home to the only Bowling Center within a 100 mile radius offering eight lanes of bowling fun, additionally the ACAC houses a movie programming room, multi-purpose rooms, a dance studio, game rooms and a food and beverage operation. The ACAC is a smoke free, family-friendly facility that offers programs and activities for all ages.

BOSS program

Fort Greely's BOSS program utilizes the Aurora Community Activity Center as its hub, facilitating direct contact between the

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BOSS Advisor, President and Command Sergeant Major. The Fort Greely BOSS program is still in its infancy stages and hopes to develop with new DFMWR leadership and support.

Child Development Center (Bldg. 847, Big Delta Ave.)

Mon. - Fri. 6 a.m. to 6 p.m.

Hourly care available please call for info.

Tel.: (907) 873-4599

Child and Youth Services (CYS) is an employer-sponsored program. Like many American families, military families require daily child care. Unlike most American families, military families have unique work requirements that affect their need for child care services and programs for youth when school is not in session.

For your convenience, registration for all CYC programs is handled at the reception desk at CDC in Building 847. All necessary forms will be provided upon registration.

However, at the time of enrollment the following must be presented to our clerks:

- Your child's current immunization.
- Your child's shot record.
- For children over 12 months old, the results of the last tuberculin (TB) skin test. The TB test must be current within the six months of initial registration. A current Leave and Earning Statement and/or pay stub (this will be helpful

when filling out forms).

Family and MWR Lodging (Bldg. 702 Big Delta Ave.)

Reservations Tel.: (907) 873-4310/4311

Mon. - Fri. 8 a.m. to 5 p.m.

The Check-In/Check-Out office is located in Bldg. 500 on Arctic Avenue inside the Aurora Community Activity Center. Reservations can be made Mon. - Fri. from 8 a.m. to 5 p.m. Military and civilian personnel on PCS orders can make reservations during the Lodging Office business hours. Contractor personnel reservations must be made by their Fort Greely sponsors. Rooms consist of two double and 17 singles for a total of 19 rooms. The lodging rooms are located in Building 702 on Big Delta Ave. across from the Garrison Headquarters Building. Individuals will need to pay for lodging costs in advance and file for reimbursement through the proper channels. No pets are allowed. Rooms are "Non-Smoking" rooms.

Authorized Users Are:

Active Duty Soldiers and family members
Retired Military & family members; National Guard including retired & family members
Reservists and family members; DoD civilian employees including FGA retired & family members; Contract employees working for the Army; AAFES entertainment; FGA police and firemen (temporary). Lodging procedures and rules are in accordance with Army Regulation

210-50.

Outdoor Recreation Equipment Rental (Bldg. 627, East Fifth Street)

Tel.: (907) 873-3292

Fax: (907) 873-5663

Tues.-Fri. 9:30 a.m. to 6 p.m.

Sat. 8:30 a.m. to 5 p.m.

Outdoor Recreation includes an Equipment Rental Center, Skeet and Trap Range and two campgrounds with locations on Fort Greely and in the picturesque City of Valdez. The Outdoor Recreation program offers many unique opportunities to those who have a passion for the outdoors. Outdoor Recreation focuses on taking advantage of the rugged Alaskan wilderness by delivering activities, such as Snowmobiling, ATV riding, snowshoeing, cross-country and downhill skiing, glacier viewing, back country hiking, and fishing year round both in the streams and on the frozen lakes. .

Sports, Fitness and Aquatics (Bldg. 503, First Street)

Gym Tel.: (907) 873-2696

Pool Tel.: (907) 873-5665

Fax: (907) 873-5663

Gym Hours:

Mon. - Fri. 5:30 a.m. to 9:30 p.m.

Sat. 10 a.m. to 6 p.m.

Sun. Noon to 4:30 p.m.



Pool Hours:

Mon. - Tues. 4 p.m. to 8 p.m.
Wed. - Fri. Noon to 8 p.m.
Sat. 10 a.m. to 6 p.m.
Closed Sundays.

Gym Features: Men's and women's locker rooms, with sauna & steam rooms, one racquetball court, a basketball court, weight rooms, treadmills, elliptical machines, stair stepper, stationary bikes and standing tanning booth.

Pool Features:

Twenty-five yard, six-lane, heated pool with one meter diving board and disability access. Swimming lessons, swim programming, kick boards and other pool toys are available. The Sports, Fitness & Aquatics (SF&A) program features one Physical Fitness Center, three outdoor sports fields and the only indoor pool within a 100 mile radius. In addition to the Intramural Sports Program, SF&A is responsible for the management and oversight of the annual Summer Blast Delta/Greely Triathlon, various Fun Runs, Swimming Programs, and Group Fitness programs that include a diverse offering of instructional classes that promote healthy lifestyles.

**Skeet Range
(Bldg. 649, East Post Road)**

Tel.: (907) 873-3292
The Skeet and Trap Range is available by appointment only for groups of five or more people.

The Fort Greely Community Relations Division will make every effort to accommodate customers with special needs and will continue to grow and expand its high quality programs, always looking for opportunities to improve existing fares and develop new programs and services.

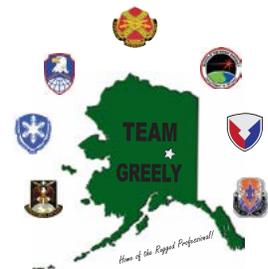
The Special Events program team delivers larger, community-wide events, such as the annual Spring Fling Week, Fall Festival, and Holiday Gala. Fort Greely special events are partnered with Business Operations Division programs, Child, Youth, and School Services and Army Community Services to assist with the development and execution of events that impact the community.

Fort Greely has a partnership agreement with the City of Delta Junction Library and they offer a variety of items for check out, including books, DVDs, CDs and games of all genres. The library has a large reference collection for research and offers programmed Story Time, Movie Nights and a Summer Youth Reading Program.

**Public Affairs Office
(Bldg. 501, Big Delta Ave)**

Mon. - Fri. 7 a.m. to 4:30 p.m.
Tel.: (907) 873-5023

The public affairs office publishes the Fort Greely Interceptor, an online newsletter for Fort Greely's garrison, tenant units and their family members. It is distributed electronically. Current and archived issues may be found online at www.greely.army.mil The public affairs office also maintains the electronic marquee on the tower near Building 501 Garrison Headquarters, the Command Information Channel found on GCI Channel 12 on all installation televisions and the Fort Greely Garrison Official Facebook Page at www.facebook.com/fort.greely. If you'd like up-to-date information and daily notices on events and programming on Fort Greely to include emergency notifications please contact the Fort Greely Public Affairs Office at (907) 873-5023 and request to be added to the Contact Distribution List.



A note on housing...



Your Fort Greely home is provided by North Haven Communities, a private company who owns and operates family housing on-post. NHC can be reached at (907) 869-3032 or 1-866-349-4148. Their website, www.nhcalaska.com contains useful information to include the North Haven Community Pet Policy.

North Haven Communities Maintenance
Tel.:(907) 356-7000 then press #2 for the maintenance section

Residents' Responsibilities

To maintain your home as a prudent resident, report any needed repairs (which are not resident Self-Help repairs) to the Maintenance Section as soon as possible.

To advise the North Haven Office of any extended absences (over four days) and provide a point of contact.

To advise the North Haven Office of any guest who will be residing in your home in excess of 30 days.

To update the North Haven Office with changes in rank, DEROS, number of dependents, phone numbers and assigned duty units and deployments over 30 days.

Summer responsibilities

Residents are responsible for maintaining their yards. This includes policing any garbage, picking up pet feces on a daily basis, and watering the lawn.

If a tree appears to be dying or if you notice

an infestation of bugs in your yard or on your plants, call Maintenance.

Vegetable gardens are not authorized in the housing area. There is an area set aside for this purpose.

No major privately owned vehicles (POV) repairs may be done in the housing area. Vehicles will not be left on blocks, stands, or any other form of support other than the tires. Please use the Auto Craft Shop for these activities.

Winter responsibilities

Residents are responsible for the removal of snow and ice from stairs, porches, driveways, and sidewalks in the front and rear of their home. This must be accomplished within 24 hours of snowfall. Remove pet feces daily or you will have a not so nice "surprise" in the spring.

Remove snow from walkways prior to applying ice melt. Do not expect ice melt to melt the snow so you do not have to shovel, it doesn't work.

Pets

Residents are required to pay a non-refundable pet deposit fee of \$250 per pet.

The resident's guide can serve as a resident's first warning of noncompliance with the North Haven pet policy

Residents can have up to, but no more than two pets per household. Undomesticated animals (i.e. snakes, rabbits, reptiles, spiders,

etc) are not allowed in family housing.

Animals must be kept under control at all times and will not be allowed to become a nuisance or menace to other persons, animals or property. Common use areas (i.e. parks, playgrounds, open fields, etc) are off limits to animals.

Leashes for walking your pets should not exceed six feet in length. When walking your pet, a flex leash may be used. When coming upon other persons, the flex leash must be retracted so it is not longer than six feet in length.

Cats will not be allowed to roam freely. Cats may be let outside only if maintained on a leash or tethered and under direct supervision of a responsible adult.

Pets will not be tethered to any part of buildings or landscaping, to include electrical services, water faucets, porch railing or chain link fences. Leashes to tether your pet in your yard should not exceed 10 feet in length and not reach into the neighbor's yard.

Owners should have a contingency plan for pet care in the event of deployment, field exercise, vacation, or natural disaster. Animals will not be left unattended in the home.

Owners who wish their dogs to remain outside on a continual basis during winter must have their dogs examined by a veterinarian who will issue a Winter Health Certificate. Cats should remain indoors during winter months.



Home Business

If you are planning to operate a home-based business from your North Haven family home you must first contact the Legal Office, 873-0420, and the North Haven Office, to determine the proper procedures for your business. Home-based businesses must be in compliance with North Haven policy, AR 210-7 and AR 210-50. These businesses may include the following: craft items for sale, AVON, Tupperware, Discovery Toys, etc.

Businesses that create environmental or maintenance problems/concerns, i.e., pet grooming, beauty shops, pottery making, woodworking, will have permissions denied and may be financially liable for damage caused.

Care should be taken to ensure that home businesses do not create neighborhood, environmental, or energy nuisances.

Weapons

All personnel (military, civilian, or family members) living in North Haven family housing are required to register their weapons at the Visitor Center in Building 556 (front gate) within 48 hours or two working days of arrival on Fort Greely.

Weapons are not allowed to be stored in privately owned vehicles or office areas while visiting or during work on the installation. Military personnel are not allowed to store weapons in the barracks area.

Ammunition loading. If you wish to set up a

reloading area in your home, contact the North Haven Office, the Fire Department, and the Safety Office for guidance and inspection of the area to be used. A permit must be obtained from the Fire Department and posted in your reloading area.

Vehicles

Speed limits. Slow down to 10 MPH when passing troops in formation, 15 MPH in the housing area, and 5 MPH in parking/driveways within the housing area.

Recreational Vehicles

Recreational vehicles (motor homes, towed travel trailers, off-road terrain vehicles, canoes, boats, truck campers, truck canopies, snow vehicles and any type of trailer) will be parked in the Recreational Vehicle (RV) storage lot and not parked in the housing area. The RV storage lot is operated by MWR.

Recreational vehicles are only allowed in the housing area for a period of time not exceeding 24 hours for trip/recreation preparation. The only exception is if special permission has been received from the North Haven Office.

Winter Reminders. As the cold weather moves in and the winter months get closer there are a few things to keep in mind and adhere to as a resident on Fort Greely.

All air conditioners need to be removed from the windows. Removing air conditioners will allow windows to close properly and eliminate the cold air from coming in. Residents are responsible to make every effort to keep

window sills dry.

When you leave your home ensure that all windows are closed. A good practice when you open windows is to set a timer for 15 minutes. Then the timer sounds close the windows.

If you have a garage do not leave the overhead or walk-thru door open. Many of the garages are heated. If garage doors are left open, the pipes will freeze. When pipes freeze there is a tendency for breaks and leaks. At temperatures below zero, the pipes could freeze very quickly.

Disconnect outside garden hoses and store in the garage or basement. Ensure that the outside water faucet is completely shut off.

If you plan to be away from your home overnight or longer, please coordinate with a neighbor/friend to check your home. Please provide the name and a phone number of the individual responsible for checking your home to the North Haven Office. The individual will become the point of contact in case of an emergency. If you do not have anyone to check on your home coordinate with the North Haven Office.

Pet care is the resident's responsibility. Make sure that you remove pet feces daily from your yard. If the yards are not maintained, there will be an unsightly mess in the spring.

If damage occurs due to resident negligence, the resident will be charged for repairs and/or replacement. If you have maintenance problems in your home call the Maintenance Section.

What to wear...



Dressing for the cold weather at Fort Greely...

When selecting clothing for the cold climate the first thing that needs to be considered is what your activity level will be. Your dress will be different based on aerobic or, stop and go and driving activity. The more active you are the more your body acts like a furnace. The best dress is to properly layer, this allows for longer activity without getting to hot or too cold.

The first layer or base layer is the most important layer based on activity level. If engaged in high cardio i.e. sports, physical work or PT a lightweight wickable layer is the best choice, this will keep you dry. For most other activities like walking, running errands or driving short distance mid-weight base will be fine. Only in extreme cold weather or inactive, guard duty in the open, waiting outside or short walks do you need to a heavyweight base layer. Regardless of what weight layer you select avoid cotton, cotton will retain moisture close to the body causing loss of body heat.

Over the base layer is a mid layer. This helps retain heat generated by the body and is worn over the base layer and below an outer jacket if needed. Material choices are fleece vest, down sweater, wool sweater or synthetic insulating fabrics.

Except for extremely cold and windy weather a large bulky coat is usually not needed if

layering correctly. An outer shell that blocks wind and sheds water and snow is the best choice. Outer shells that are water proof and breathable are more adaptable and help transfer moisture away from your body. Keeping dry is crucial in retaining body heat, allowing for greater enjoyment and longer periods of outdoor activity.

In cold weather it's always the feet that seem to get cold first. Wool or wool blend socks are a great natural insulator even when wet. For most cold weather sports or aerobic activities you can take the same layering approach as above. Start with a base or sock liner that will wick moisture away covered by a mid-weight synthetic outer sock. For lower activity you can use a similar base layer covered by a heavier wool or wool blend sock. Ensure you fit footwear with heavier socks, footwear that is too tight on your feet will constrict blood flow and cause your feet to be cold. Additionally, with deep snow gators should be worn to prevent snow or water from coming over your boot tops.

Contrary to popular opinion we do not lose most of our heat from our heads, it just seems that way. The reason the head seems to be our heat loss source is because the body is clothed and the head seems to be left out in the cold, literally. As with dressing for cold weather you need to consider what activities you will be engaged in and select head protection in the same manner as above. Choose head



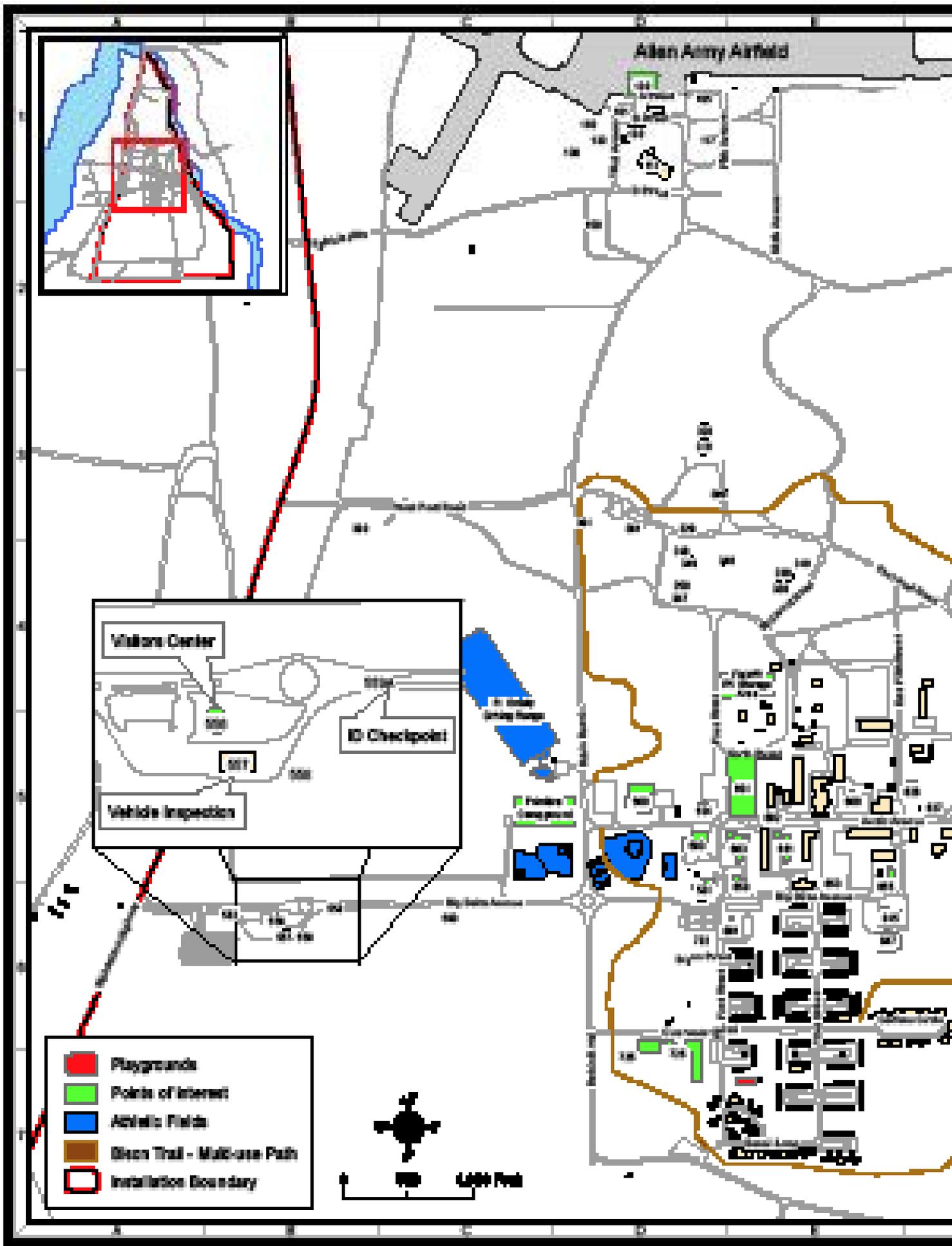


protection that wicks moisture away and select a weight based on the activities planned.

The great enemy for staying warm is keeping moisture away from the surface of the body and minimizing exposed skin. Finding the balance allows for longer and more enjoyable outdoor activities and a safe and healthier individual.

Ensure appropriate clothes and proper wearing of clothes:

- Lose and in layers
- Clean
- Ensure proper boots are worn and are dry
- Clothes do not have holes/broken zippers etc.
- Hands, fingers and head are covered and protected
- Avoid spilling liquids on skin or clothes, liquid stains will reduce clothing's protective efforts
- Change wet/damp clothes ASAP
- Keep Body Warm
- Keep moving
- Exercise big muscles (arms, shoulders, trunk, and legs) to keep warm
- Avoid alcohol use (alcohol impairs the body's ability to shiver)
- Avoid standing on cold, wet ground
- Avoid tobacco products which decrease blood flow to skin
- Eat all meals to maintain energy
- Drink water and/or warm nonalcoholic fluids to prevent dehydration





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**Yellow Ribbon
Reintegration Program**



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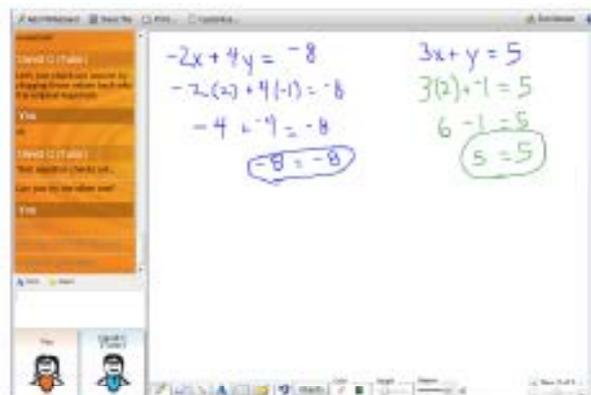
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Scan the Sides

Ask your passenger to help you watch for moose and other animals.

Be a Safe Driver

Avoid driver distractions.

Keep to the speed limit and slow down at night.

Keep your windshield clean and your headlights adjusted.

Use high beams whenever possible.

Be Alert

A moose's dark coat makes it hard to see.

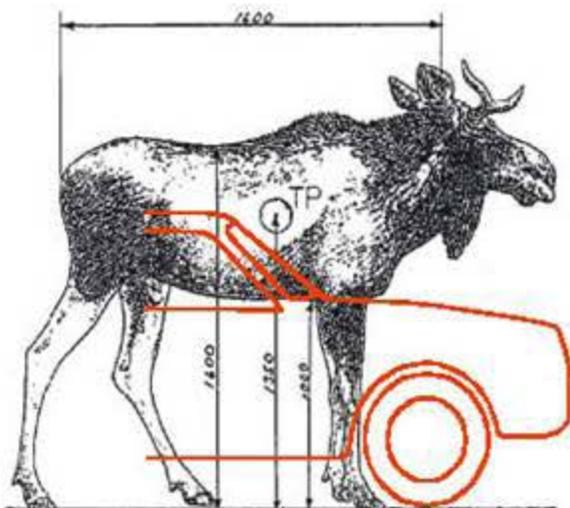
Warning signs mark high-risk areas for moose collisions.

Be Cautious

Moose are unpredictable.

Do not get out of your vehicle.

In a car crash, a moose is knocked off its thin legs. The moose falls on top of the car and its 450 kg (1,100 lb) weight crushes the passenger compartment. Most of these accidents happen between May and October when moose leave the woods to escape the flies and heat and feed on vegetation in the ditches. But winter, especially between December and January, is also dangerous as Moose feed alongside the road where there are smaller growth trees and easier movement. Darkness makes it extremely hard to see them because their dark coats do not reflect light nor do their eyes in most cases.



Emergency Assistance
Call 9-1-1



WINTERIZING YOUR CAR AND CAMPER

SAL-02021

Introduction

It is important to winterize vehicles to keep them in proper starting and running condition throughout the winter in the colder areas of Alaska. This work can be done by a commercial repair garage or by car owners if they have the ability to do this type of work. However, as automobiles and trucks have become more complex and access to the engine compartments tighter and less accessible, it is often not possible for owners to do some of this winterization work.

Vehicles should be winterized in September or early October before cold weather sets in. Don't delay — DO IT NOW!

If you plan to do this work yourself, purchase a repair manual for your car. Manuals are available at bookstores and auto supply stores at prices ranging from \$25 to as much as \$150.00.

Cost

Winterizing costs vary depending on the type of automobile and the services required. If done commercially, the cost can vary from \$100 to \$200. A do-it-yourselfer may save up to 50 percent.

Winterizing Your Car

The following steps apply to both gasoline- and diesel-powered cars and pickup trucks.

1. **Normal maintenance.** Do the normal maintenance required as recommended in your owner's manual.
2. **Cooling system.** Check the cooling systems for leaks and replace any broken, cracked or brittle radiator or heater hoses.
3. **Fan Belts.** Check fan belts and other power belts and replace any that are worn or cracked. Replace fan belts in spring or summer so that they are "broken in" before the extreme cold comes.
4. **Thermostat.** Most modern cars are equipped with a cooling system that has a 195°F opening range. If there is an indication that the engine is not operating at normal temperatures, remove the thermostat and check the heat range stamped into the metal. You can check the thermostat in hot water, using a thermometer. The thermostat should begin to open at the temperature stamped on it. If the thermostat does not open properly, replace it with one having the highest temperature recommended for your engine.
5. **Install an engine preheater.** Two main types of engine heaters work well in Alaska, the tank-type circulating heater and the frost plug heater. Most well maintained engines need only two to three hours of heating to start, even in the coldest weather. Leaving a car plugged in longer than this can increase your electric costs. Energy saving products are available that can help you save money and energy when heating your engine: A *timer* turns on electricity to your engine block or frost plug heater at the time you specify; a *thermostatic cord*, or the t-cord, mounts to an engine's heater hose and has a switch that

is temperature sensitive, allowing electricity to flow through the cord only when the engine is cold. The engine is maintained at a coolant temperature of 40°F. Be sure to keep in mind that air pollution is reduced from automobile emissions if cars are plugged in at 20°F and colder. This reduces cold start emissions, which are a major cause of air pollution in cities. A thermocord allows you to plug in at any time the temperature is 20°F or colder and optimizes electric use.

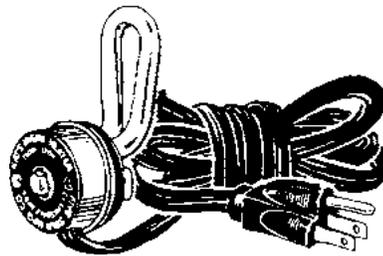
Tank-type circulating heaters. There are two types of circulating heaters. The most popular is the *thermosiphon* type, which must be installed vertically. This type draws coolant from the bottom of the engine (usually from a block drain), heats the coolant and returns it to a heater hose at the top of the engine. This type is fairly easy to install, but the coolant must be drained from the engine and a fitting installed in the block drain.

Another type is the *thermopump* type, which is installed horizontally by removing a section of the heater hose. Thermopump and thermosiphon heaters are the easiest to install, but sometimes do not function well on cars that have heater valves controlled by engine vacuum. The heater valve must remain open when the engine is off for this type of heater to function. A better, more reliable option is the frost plug heater.

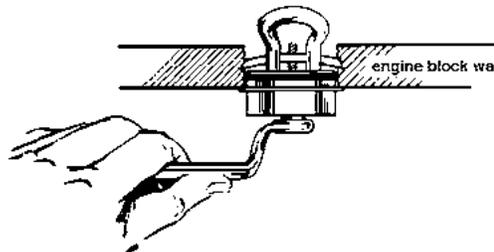
NOTE: *The thermopump type heater may not provide sufficient heating for many engines in extremely cold weather.*

Frost plug heaters. Frost plug heaters are difficult to install in some engines but seem to be the most efficient type because the engine block is heated directly. It may be necessary to remove some engine accessories before you can gain access to the frost plug, which must be removed before the frost plug heater can be installed. (When installing, beware of possible ground fault problems that could shut off the electricity to your heater and that you may not be aware of until it is too late and the car won't start.) These heaters range in size from a 400W freeze-plug heater to a 850W thermosiphon-type circulating heater. Larger six-cylinder engines or V-8 engines may need two 650W or 750W freeze-plug heaters or a

FROST PLUG ENGINE HEATER

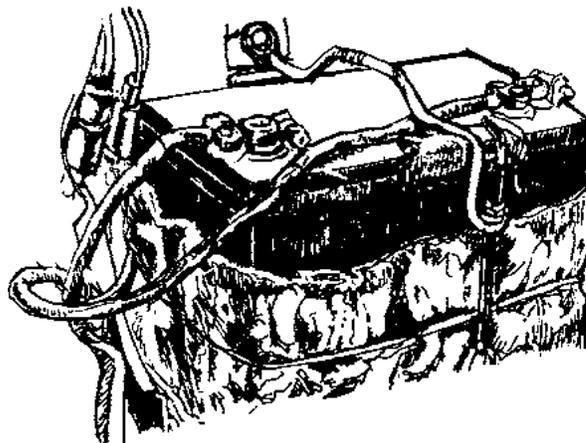


Frost plug heaters are rated at 400, 600, 750, and 1,000 watts.

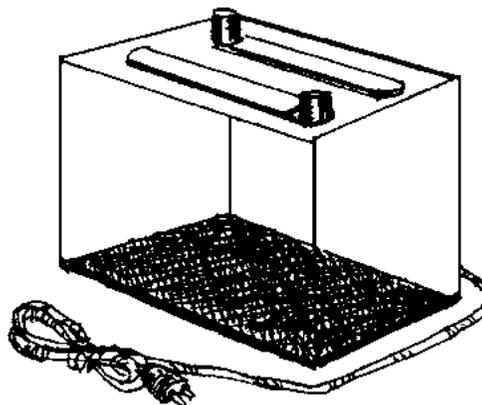


Typical installation of frost plug heater in engine block.

BATTERY WARMING DEVICES



Typical battery blanket.



Typical battery plate.

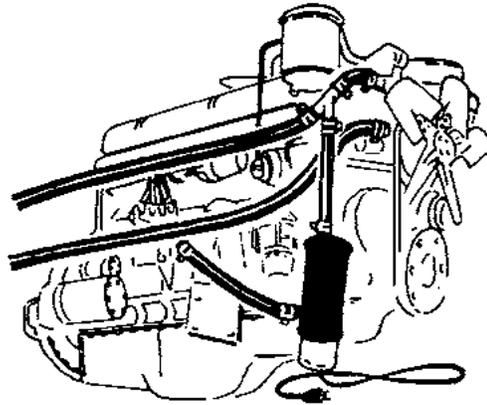
1,000W or 1,500W circulating heater. Two heaters provide a backup system in case one heater should fail during extremely cold weather. Large 2,500W circulating heaters should be used only on large trucks or heavy equipment engines. The larger heaters reduce warm-up time but increase power costs. All of these heaters operate on 115-volt household current.

Air-cooled engines, such as Volkswagen's, may be heated with an oil pan heater.

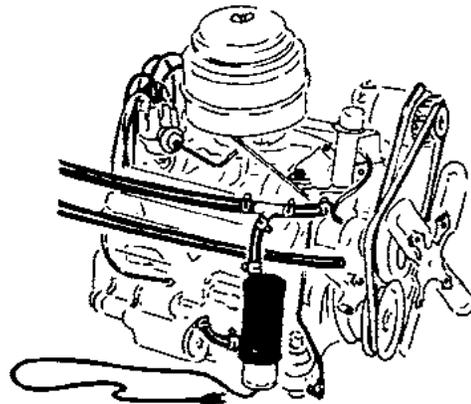
NOTE: Follow manufacturer's instructions when installing any of these heaters.

6. **Drain and flush cooling system.** Install the engine heater according to manufacturer's directions. Fill cooling system with the proper mixture of permanent-type ethylene glycol antifreeze and water to provide protection to **below** the lowest expected temperature. Protection to -60°F (-51°C) is required in many areas of Alaska. Check the owner's manual for coolant system capacity. A mixture of two-thirds antifreeze and one-third water provides maximum protection. (It is strongly recommended that you use *distilled deionized water* with the antifreeze. You will be glad you did, since this ensures that the anti-freeze will provide protection to -60°F .) Antifreeze solutions with more than two-thirds antifreeze do not provide additional protection against freezing and may even cause other problems. Use a cooling system tester (hydrometer) to confirm that the engine is fully protected against freezing. A premixed solution of two-thirds antifreeze to one-third water should be used to replenish the cooling system liquid. **Do not use tap water only.**
7. **Check condition of battery.** Most new batteries are sealed and no longer need to be checked for water level. Clean and tighten battery cable connections each fall.
8. **Install a battery warming device.** Battery plates are installed under the battery; battery blankets are wrapped around the battery. Some people also install battery trickle chargers, but many low-cost models are not built to withstand the constant vibration while driving.

TYPICAL THERMOSIPHON INSTALLATIONS

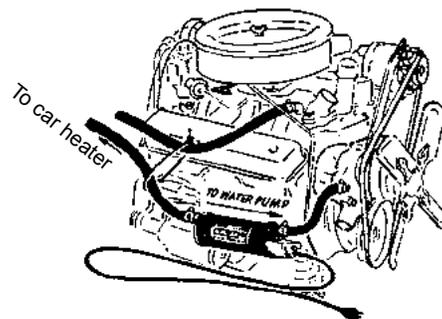


Overhead valve engine. The circulating heater inlet is connected to the block drain and discharges heated coolant through a Y-connection into the top heater hose at the water pump. These types of engine heaters have fallen out of favor because they are less efficient and can plug up with corrosion sediment, as well as harden or "embrittle" heater hoses with prolonged use.



V-8 Engine. The heater inlet can be connected to the block drain on either side of the engine. The top of the heater must be at least six inches below the top of the engine.

TYPICAL THERMOPUMP HEATER INSTALLATIONS



The thermopump heater is installed simply by cutting out a section of heater hose, but it may not work on some types of systems and may not provide sufficient heat in extremely cold weather.

ESTIMATED DAILY COSTS FOR OPERATING ENGINE HEATERS OR THERMOCORDS

Table 1 — Engine Heater: Estimated Costs of Engine Heater Operation per Hour

		2	4	6	8	10
Watts	800	\$0.14	\$0.29	\$0.43	\$0.58	\$0.72
	100	\$0.02	\$0.04	\$0.05	\$0.07	\$0.09
	1200	\$0.22	\$0.43	\$0.65	\$0.86	\$1.08
	1500	\$0.27	\$0.54	\$0.81	\$1.08	\$1.35

This table shows the cost for various hours of operation for an engine heater system. For instance, if your heater system size is 1,200 watts, row three applies. Using a 1,200 watt engine heater for six hours a day (at the Anchorage rate) costs 65 cents. In Fairbanks, electric rates will be double these numbers (2012 rates).

Table 2 — ThermoCord: % Time Cord Is On vs. Temperature

% On Time	Degree Temperature
0	32
3	23
7	14
10	5
18	-4
29	-13
48	-22
72	-31
100	-40
100	-49
100	-58

This table reflects the temperature-controlled operation of a "ThermoCord," a thermostatic plug-in cord for which the outside temperature determines its operation. The control on the ThermoCord keeps the engine antifreeze temperature at 40°F, so the colder the outdoor temperature, the more hours the ThermoCord operates.

Chart Courtesy of Golden Valley Electric Association

9. Wheel bearing and chassis lubrication.

Wheel bearings. Pack wheel bearings with winter-type low-temperature grease that is available from any major petroleum distributor.

NOTE: Some of the newer vehicles have lifetime lubricated bearings that cannot be repacked. Check owner's manual or car dealer for lubrication specifications.

Chassis. Lubricate chassis with the same low-temperature grease used in wheel bearings.

NOTE: Some vehicles are built with lifetime lubricated chassis and cannot be greased. Check owner's manual to be sure.

10. Engine lubrication.

Change engine oil to winter weight. An SAE 5W-30 oil provides the best lu-

brication at cold temperatures, but SAE 10W-30 oils are widely used. Oils may be either a petroleum or a synthetic type. Whenever possible, check the specification for the pour point of the oil to ensure that it meets or exceeds your lowest expected temperature. This means the oil will not "gel" or cease to flow at these temperatures.

NOTE: Check your owner's manual or car dealer for recommended oil specifications. Change engine oil at the recommended intervals in your owner's manual to keep your warranty valid and avoid engine damage.

Diesel engines require special attention to oil quality and type. Check owner's manual or dealer for recommended specifications.

11. **Drive axle lubricant.** Change drive axle lubricant to winter type. For standard drive axles an SAE 75W or SAE 75W-90 multiviscosity oil should be used. These oils are either petroleum or synthetic. SAE 75W-90 is suitable for heavy duty use year-round. Oils are available from any major petroleum distributor.

Limited slip axles. Use gear oil as specified in owner's manual for below zero temperatures.

Front-wheel drive vehicles. Front-wheel drives generally use a transaxle-type drive with a common lubricant for transmission and differential. Check owner's manual or dealer for proper winter lubricant specifications.

Boots are the rubber sheaths that fit over the constant velocity joints in the front-wheel drive vehicles and four-wheel drives that primarily use the front wheel for standard two-wheel operation. These fail easily and are not very durable fixtures in our cold weather environment in Interior Alaska. They should be checked annually to make sure that they are not broken and dysfunctional. If so, they need to be replaced.

***NOTE:** These "boots" have largely gone out of use because of expensive and recurrent failures of the rubber cone.*

Four-wheel drive vehicles. Four-wheel drives differ because they have a front drive axle as well as a rear drive axle and a transfer case. There are many types of transfer cases on the market, requiring many different types of winter lubricant. Check owner's manual or dealer for recommended lubricants.

12. Transmission.

Standard transmissions. These generally use either SAE 75W or SAE 75W-90 gear oil. SAE 75W-90 is suitable for heavy-duty use year-round.

***NOTE:** Some cars, especially those of foreign manufacture, may require special lubricants. Check owner's manual or dealer.*

Automatic Transmission. Automatic transmissions generally use the same fluid year-round.

***NOTE:** There are also synthetic oils that can be used in automatic transmissions, but check with the dealer for approved lubricants to keep warranty valid. Because automatic transmissions operate at best at high temperatures, it is best to warm them at start-up by idling in neutral for a minute or two, especially if the car is stored outdoors.*

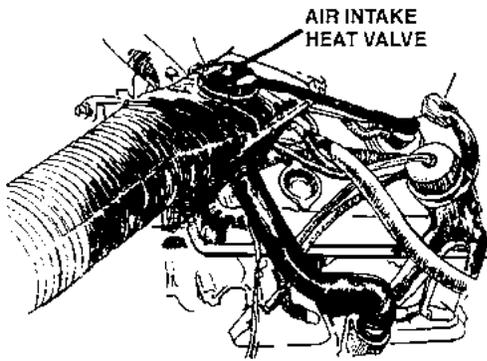
13. Steering

Manual steering gears. Many standard steering gears today are filled at the factory with lubricants that may make steering difficult in cold weather. The factory-installed lubricants may be thinned with one or two ounces of light oil such as Rislone, Frigidgo 5W-20, Marvel Mystery Oil or Conoco DN-600 or other arctic type fluid.

Power Steering. Generally, the same fluid is used for all seasons. Automatic transmission fluid is recommended for many cars. Use fluid as specified in the owner's manual. Some of the synthetic lubricants specified for power steering systems may also be used. Some dealers also replace factory power steering hoses with "arctic" hoses, which are more durable in the cold.

Tune-up. Have your vehicle properly tuned before winter.

14. **Fuel injection systems.** Fuel injection cleaner needs to be used in the system two or three times a year. Check owner's manual for more specific details.
15. **Exhaust system.** Check exhaust system for leaks every fall.
16. **Air leaks.** Make sure seals and grommets are tight around holes in the fire wall.
17. **Windshield washer.** Drain or winterize windshield washer container with washer fluids recommended for below-zero temperatures.
18. **Wiper blades.** Replace windshield wiper blades if worn. Booted blades provide more efficient windshield cleaning in winter.

AIR CLEANER INTAKE HEAT VALVE

NOTE: Many modern cars have air cleaners that provide heated intake air in cold weather. Check for proper operation. Also, if your car is equipped with a heat riser valve, check it for proper operation. Proper functioning of these two items has a great effect on cold weather operation.

19. **Brakes.** Brakes should be cleaned and checked once a year or every 40,000 miles, whichever comes first. Check fluid level; brakes use same fluid year-round.
20. **Windows.** Install frost shields on windows where necessary. Check electric defrosters if car is equipped with them.

Other Tips

1. In extremely cold weather below -25°F (-32°C), warm up your car for 5 to 15 minutes before driving, especially if the car has an automatic transmission. Put the automatic transmission in the neutral position so transmission parts receive better lubrication from the transmission fluid. Some transmissions can be damaged if warmed up while in the park position during extreme cold.

Do not leave the car until the engine is at normal idle to avoid engine damage caused by idling a cold engine at high speed.

CAUTION: Do not sleep in idling cars. Deadly carbon monoxide fumes can leak into an idling car.

2. Tires must have good traction on ice and snow. Many types of winter tires are available, such as all season radials, mud and snow tires, and studded mud and snow tires. Radial tires seem to offer better traction in winter than standard tires.

Tire chains are handy during extremely poor driving conditions.

NOTE: In extremely cold weather, it is a good idea to overinflate your tires 5 to 10 pounds above normal pressure. When the weather warms up in spring, be sure to reduce the tires to normal air pressure.

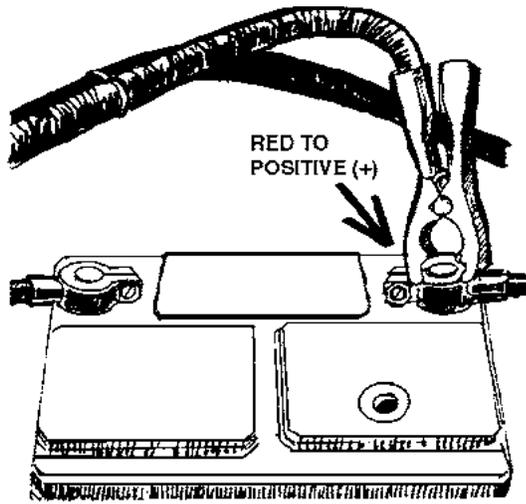
NOTE: If you use studded tires, by law they must be removed between May 1 and September 15 each year.

3. Turn on the heater defroster while your car is warming up. A sudden rush of hot air on an extremely cold windshield can cause it to crack.
4. Keep all lights clear of snow, ice and sand, and in good operating condition.

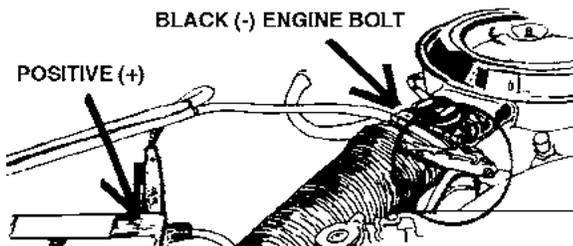
CAUTION: Use headlights on low beam during ice fog conditions.

Supplies to Carry in Your Car

1. **A can of gasoline antifreeze** (Heet, Prime, etc.) In case of a fuel system freezeup, add to the fuel tank if engines balks or stops. Gasoline antifreeze is also suitable for use in diesel fuel systems.
2. **Booster cables.** Use care to avoid battery explosions or electrical damage to your car. The owner's manual should contain the proper instructions to jump start your particular car. The usual procedure for most cars is to connect the red-ended cable to the positive (red) post on each battery, then connect the black-ended cable to a nut or bolt on the engine of each car. Be absolutely certain you know which lead is the positive lead on your battery. Paint it red (the color code for the positive terminal) or otherwise make it unmistakably clear which terminals are which so you can safely "jump" the battery in all weather and all lighting conditions. You'll be glad you did. (Avoid fuel system lines and components.) Do not connect the cable to the negative battery terminals or to the body. **Make the connection to the car with the dead battery last.**
3. **Tire chains, jack, lug wrench and a good spare tire** (also overinflated 5 to 10 pounds) should be standard equipment in your car.

BOOSTER CABLE CONNECTIONS

Positive (red) cable connected to positive (+) terminal on top post-type battery.



Positive (red) cable connected to positive (+) terminal inside post-type battery. Negative (black) cable connected to bolt on engine.

4. **An extra fan belt** (some cars require two) and an **extra power steering belt** if car has power steering. Belts can freeze and crack during extremely cold temperatures.
5. **Tow rope or chain.**
6. **Reflectors or flares.** Flares are preferable.
7. **Flashlight.** Carry it in your coat pocket to protect the batteries against freezing. There are also good lights that work when plugged into your car's cigarette lighter socket.
8. **Shovel.**
9. **Sandbags.** Some people like to carry these in their car for extra weight or to use for extra traction when stuck on ice.
10. **Blankets or sleeping bags.**

11. **Extra clothing.** Boots or mukluks, warm socks, mittens, hood or cap with ear flaps, a scarf and a heavy coat or parka should be kept in the car for emergencies. For women, a pair of heavy wool slacks or snow pants are helpful. Snowmachine suits are ideal for emergency clothing.

12. **Snow brush and window scraper.**

If Your Car Should Stop

1. Before the car comes to a complete stop, get it as far to the right of the roadway as possible.
2. Use emergency flasher lights, signal lights or parking lights. If your battery has failed, put out road flares during ice fog or darkness.
3. In most cases, it is best to stay in your car until help comes (especially when far from town), but if you leave your car to seek assistance, put on the extra clothing. To keep warmest, make sure your head, hands, neck and feet, as well as the rest of your body, are covered. The more skin that's exposed, the faster the heat drains from your body, increasing the danger of frostbite or hypothermia.

Winterizing Recreational Vehicles

1. Drain water tanks and lines. If the camper has a hot water heater, drain it. The sewer holding tank should be drained and washed thoroughly. A small amount of antifreeze should be added to the tank.
2. After the water tanks have been drained, run nontoxic antifreeze through the tanks and lines.



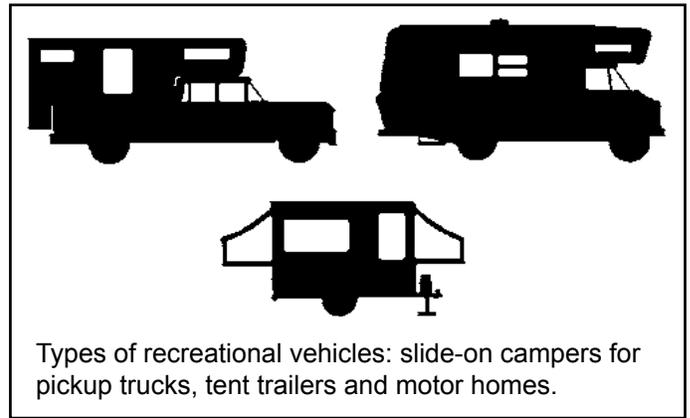
Be prepared for the worst. A well-stocked trunk is a must for winter driving.

Be sure antifreeze is in all the drain traps. For a source of nontoxic antifreeze, check with a recreational vehicle dealer. Units without hot water heaters will need about one gallon of antifreeze. If the unit does have a hot water heater, check with an RV dealer for a water heater bypass.

3. Shovel snow off the roof during winter as needed.
4. If the trailer or camper is not being used in the winter, remove the battery and store it in a warm place. This will prevent freezing and possible cracking.

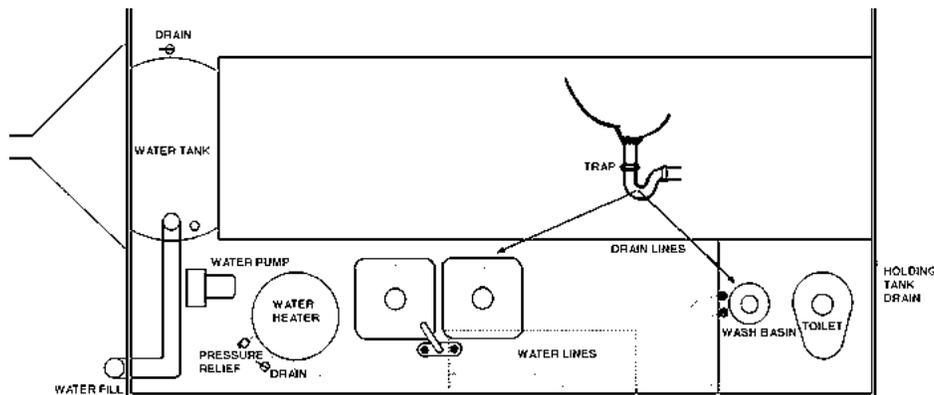
Winter Trips with Campers

1. Check signal and clearance lights for proper operation.
2. Make sure there are no leaks in the propane line. Check by putting soapy water over each fitting and watching for bubbles. When not in use, propane should be turned off at the tank valve.
3. Don't try to use the water system in the winter.



4. If the trailer or camper is not being used in the winter, remove the battery and store it in a warm place, thus preventing freezing and possible cracking.

A WORD OF WARNING: A catalytic heater should not be used in a camper because it draws oxygen from inside. A propane heater and/or stove, if tended properly, draws oxygen from outside and also exhausts outside. Charcoal burners produce deadly carbon monoxide.



Water and sewer lines must be completely drained and non-toxic antifreeze added.

Winterizing recreational vehicles

To simplify information, trade names of products have been used. No endorsement of named products by the University of Alaska Fairbanks Cooperative Extension Service is intended, nor is criticism implied of similar products that are not mentioned.

www.uaf.edu/ces or 1-877-520-5211

Richard Seifert, Extension Community Sustainability Coordinator. Originally written by Ellen Ayotte, former Extension Home Economist. The information in this publication is based on experience collected over many years by Linwood Ayotte and Fred Toman, Transportation Motor Pool, Fort Wainwright, Alaska.



America's Arctic University

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